Course Identification

Fraud Detection & Investigation

Fundamental Concepts

Alberta Accreditation Committee Course ID # **to be assigned**

Continuing Education Credit Hours: 1 Hour **requested for approval**

Classes of Certificate: General Insurance, Insurance Adjuster

Course Description

Insurance fraud has a profound economic impact on insurers, consumers and society as a whole. Claimants often fabricate, or contribute to, the very circumstances they allege caused their property loss or damage.

Topics discussed support learners understanding of relationship between consumer attitudes and the human elements of fraud. Learners define insurance fraud, link the main types of insurance fraud with consumer attitudes, and explore the true impact of insurance fraud. Learners identify potential perpetrators and discuss the roles of insurance professionals in defending against insurance fraud.

Course Schedule

Topic 1 Human Elements 15 minutes

Topic 2 Definitions, Main Types 15 minutes

Topic 3 Consumer Attitudes, True Impact 10 minutes

Topic 4 Potential Perpetrators 5 minutes

Topic 5 Fraud Defenders 15 minutes

*Learning Outcomes*

1. *Identify and describe the human and legal elements of fraud.*
2. *Define and describe the main types of fraud.*
3. *Understand the relationship between types of insurance fraud and consumer attitudes.*
4. *Identify potential perpetrators.*
5. *Identify and explain the roles of strategic partners and resources that support insurance fraud detection and investigation.*